

Nebraska Information Technology Commission
Enterprise Project Status Dashboard – As of April, 2012

Project: Access Nebraska (Q)		Contact: Karen Heng				
Start Date	09/16/2008	Orig. Completion Date	06/30/2012	Revised Completion Date	n/a	
	April	March	February	January	December	November
Overall Status						
Schedule						
Budget						
Scope						
Comments:						
<p>Now reporting Quarterly.</p> <p>February update: ACCESSNebraska transition is almost complete. On January 24, the Lexington Customer Service Center went on phones. We have less than 1000 cases to move to ACCESSNebraska Universal Case Management System. Initial hiring is complete, current hiring is to fill vacancies.</p> <p>On the technology side, in December 2011 we added the ability to place email and other documents submitted to internal N-FOCUS users to be added to the Document Imaging System. An Automated Interview Scheduler was introduced on November 13. This schedules the customer interview and sends the customer a notice of interview date and time. In January an updated telephone dashboard was rolled out to staff on January 9, 2012. This new dashboard allows staff to see number of calls waiting for each queue, average wait time, number of calls answered today.</p> <p>There are no major technology pieces still in development. We have a couple of enhancements. We are developing an electronic display board for the Customer Service Centers. We are also looking at adding an automated call back feature to the phone system. The next tool for web services will be a Partner Inquiry feature were agencies working on the same customer as DHHS can look up the DHHS case status and information around case status.</p> <p>Next report due in June.</p>						

Project: Student Information System (Q)		Contact: Jim Zemke				
	April	March	February	January	December	November
Overall Status						
Schedule						
Budget						
Scope						
Comments:						
<p>ADA Compliance updates are only outstanding items.</p> <p>April, 2012 – Recommend closure of this project. The accessibility issue will be tracked in a new section titled “On-going Issues”. The new section can be found at the end of this report, just before the Legend.</p>						

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Project: Link – Human Capital Management (formerly Talent Management System)		Contact: Dovi Mueller				
Start Date	6/1/2009	Orig. Completion Date	7/1/2012	Revised Completion Date	n/a	
	April	March	February	January	December	November
Overall Status						
Schedule						
Budget						
Scope						
Comments						
<p>Naming Conventions</p> <ul style="list-style-type: none"> • LINK (a.k.a. TMS or Talent Management Solution) has been called a number of different things over the past two years. With the changes that have occurred including the addition of Benefits Open Enrollment, and with the goal of not using vendor names, we have decided upon the following (see attached picture for additional details): <ul style="list-style-type: none"> ○ Payroll & Financial Center ○ Employee Work Center ○ Career Center ○ Employee Development Center ○ Recruitment & Selection Center <p>LINK Website</p> <ul style="list-style-type: none"> • With a great deal of help from the oCIO web development staff, the LINK website has been completed, is accessible via mobile devices and has been branded according to NITC standards. This website is one location where all LINK applications can be accessed. <p>Career Center and Recruitment / Selection</p> <ul style="list-style-type: none"> • Integration from NEOGOV to Workday is ready for full integration testing. <p>Employee Development Center (Learning / Performance / Succession)</p> <ul style="list-style-type: none"> • Work continues on the Workday to CSoD as additional fields were added to the integration. This remains at 95% complete with integration testing to be complete by 2nd week in April. • Training courses for EDC- Learning continue with Retirement Systems employees scheduled for April 3 and April 5. • The emphasis this past month has been on providing demonstrations of how integrated the Learning, Performance and Succession components and what can be expected when the entire solution is rolled out. Demonstrations have been conducted or are scheduled for the following: <ul style="list-style-type: none"> ○ Nebraska State Patrol Executives ○ Nebraska State Patrol – Grand Island Training Center Staff ○ Corrections Executive Committee ○ Department of Labor ○ AS Employee Relations ○ Supreme Court / Probation <p>Employee Work Center (Benefits / Human Resources)</p> <ul style="list-style-type: none"> • Phase I and II of payroll testing have been completed. DHHS, Roads, Corrections, Legislature and Administrative Services have entered transactions into Workday and files have been run to test the outcome once they are received by EnterpriseOne. Global issues have been identified and resolved. There remain a few outstanding issues surrounding the SLEBC benefit groups and we continue to work through those issues one by one to get to resolution. Payroll testing continues as we begin testing the integrations as well. • We are gearing up to do one more conversion toward the end of April of data from E1 to Workday. • Agencies continue to clean up data in E1. • We have run a number of test files through the integration from Workday to E1 to test how deductions and effective dates will react on the E1 side. The next step is to conduct a full integration test through all systems utilizing the established sFTP site. • System testing continues and is scheduled again for April 3, 4 and 5. This round will include making changes in Workday, running the integration and testing the outcome in E1. • Held Payroll HR/User Group (PHRUG) meeting on March 20. Every agency had at least one person attend. 						

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Another PHRUG meeting will be scheduled for mid-April. All agencies HR Partners are once again invited to attend.

- HR Advanced Training has officially been kicked off. This is required training through the Employee Development Center – Learning Center. The kick-off included a one day train-the-trainer course held on March 27. Two full classes for HR Partners took place Thursday, March 29 with 24 HR Partners attending. HR Advanced Training will continue over the next two weeks with a half day follow-up scheduled at the next PHRUG meeting in mid-April. We have reserved an additional couple of weeks as a contingency for those HR Partners that need additional training.
- With the help of the Blind and Visually Impaired Commission we were able to locate a person who can assist us with 508 compliance testing. Testing is scheduled to begin mid-April for Benefits Open Enrollment, the New Hire event, and any other ESS functionality.

Project: Link - Procurement		Contact: Dovi Mueller				
Start Date	6/1/2009	Orig. Completion Date	7/1/2012	Revised Completion Date	tbd	
	April	March	February	January	December	November
Overall Status						
Schedule						
Budget						
Scope						
Comments						
<p>No Update for April. Project is on hold.</p> <p>December update: Procurement</p> <ul style="list-style-type: none"> • Work on the Procurement phase of the Link project has been reduced due to the implementation priorities of the HCM phase. • The Procurement team is working on establishing revised project dates. 						

Project: Network Nebraska Education		Contact: Tom Rolfes										
Start Date	05/01/2006	Orig. Completion Date	06/30/2012	Revised Completion Date	n/a							
	April	March	February	January	December	November						
Overall Status												
Schedule												
Budget												
Scope												
Comments												
<p>All RFP 3827 and RFP 3886 contracts and State contract extensions were signed and posted to the State Purchasing website and communicated to K-12 entities by 3/16/2012, a full four days before the E-rate filing deadline. Two tribal colleges, one nonpublic school, and two public school districts will be new Network Nebraska members by 7/1/2012, and one public school district will be deleted due to a school district merger.</p> <p>Budget numbers are inclusive of the UNCSN 2nd Qtr REVISED invoice report, presented for payment on 2/10/2012.</p> <table style="width: 100%; border: none;"> <tr> <td style="width: 33%;">Actual Costs</td> <td style="width: 33%;">Estimate to Complete</td> <td style="width: 33%;">Total Planned Budget</td> </tr> <tr> <td>\$239,161</td> <td>\$322,330</td> <td>\$561,491</td> </tr> </table>							Actual Costs	Estimate to Complete	Total Planned Budget	\$239,161	\$322,330	\$561,491
Actual Costs	Estimate to Complete	Total Planned Budget										
\$239,161	\$322,330	\$561,491										

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Project: Public Safety Wireless (Q)		Contact: Mike Jeffres				
	April	March	February	January	December	November
Overall Status						
Schedule						
Budget						
Scope						
Comments						
<p>Now reporting quarterly.</p> <p>March update: System acceptance is pending coverage testing, which is on temporary hold.</p> <p>We are currently in discussion with Motorola on developing the final check list any remaining open issues to complete the system acceptance plan.</p> <p>Issue: Coverage testing on hold – pending ongoing investigation of noise issue related to antenna used at towers, system remains in operation. Resolution is needed by Summer, 2012.</p> <p>Next report due in June.</p>						

Project: Fusion Center		Contact: Kevin Knorr				
Start Date	04/13/2010	Orig. Completion Date	06/11/2011	Revised Completion Date	05/31/2012	
	April	March	February	January	December	November
Overall Status						
Schedule						
Budget						
Scope						
Comments						
<p>The basic user training did not begin on 2/15/2012 as expected due to the fact the NSP IT and Memex have not been able to complete the user authentication development. The team has developed a solution, but continue to implement and test solutions. The complexity of linking the multiple systems and integrating dual layer authentication has resulted in numerous bugs that require additional development on both sides.</p> <p>Since we are unable to begin vetting users into the system until a tested solution to the user authentication has been reached, the user training has now been postponed until the bugs are fixed and the testing is complete. Should this be done by March 15, we will be able to deploy the training package beginning April 1, 2012.</p> <p>Update for April: The dual layer authentication (mentioned above) is fixed and is in final testing before we deploy our training.</p> <p>Since we are unable to begin vetting users into the system until a tested solution to the user authentication has been reached, the user training has now been postponed until the bugs are fixed and the testing is complete. Should this be done by March 15, we will be able to deploy the training package beginning April 1, 2012.</p>						

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Project: Online Assessment		Contact: John Moon				
Start Date	07/01/2010	Orig. Completion Date	06/30/2011	Revised Completion Date	06/30/2012	
	April	March	February	January	December	November
Overall Status						
Schedule						
Budget						
Scope						
Comments						
<p>No report for April.</p> <p>March 1, 2012 Update Nebraska teachers and administrators are using the Check 4 Learning system with their students. Reading, math, and science items are available for teachers to develop formative tests for classroom use. After testing, extensive reports are available for teachers and administrators to review and utilize to improve student learning.</p> <p>No problems were encountered with the online assessment of writing in grades 8 and 11. Districts were able to print copies of the writing assessments. The writing assessments were collected and scored electronically by our vendors, DRC and Computerized Assessments and Learning (CAL). The results will be reviewed by NDE and shared with districts in May 2012.</p> <p>The NSSRS student data file was successfully transferred to DRC on February 2, 2012. The online test administration training for the NeSA assessments was completed on Feb. 28 and 29 via a WebEx. The management tools for the NeSA online assessments will be opened on March 5, 2012. Districts will be able to edit student profiles, print student session tickets, monitor student test status, and download student test results by utilizing the tools. Students will begin the NeSA – Reading, NeSA-Math, and NeSA-Science on March 26 and complete the assessments by May 4, 2012.</p>						

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Project: Interoperability Project		Contact: Bob Wilhelm				
Start Date	10/01/2010	Orig. Completion Date	06/01/2013	Revised Completion Date	09/30/2013	
	April	March	February	January	December	November
Overall Status	●	●	●	●	●	●
Schedule	●	●	●	●	●	●
Budget	●	●	●	●	●	●
Scope	●	●	●	●	●	●
Comments						
<p>Construction of the Pilot Ring (Panhandle Region) began in September 2011 with completion, system testing and signoff now planned to take place in April, 2012. In the Southwest region, all path studies, tower mapping, structural analyses and grounding tests have been completed and equipment will be ordered after the Pilot Region is tested and accepted (after April, 2012) and all the environmental studies are completed for the State Homeland Security Grant. Completion and signoff of the Pilot Region is a prerequisite for starting construction in the rest of the regions. In the South Central and Southeast regions, all path studies, tower mapping, structural analyses and grounding tests are ongoing. Equipment is anticipated to be ordered for South Central by June 2012. In the remaining regions (East Central, Northeast and Tri-County) pre-construction efforts have begun.</p> <p>Although construction of the Pilot Region continues, the project has been impacted negatively by the inability to secure adequate tower sites. Alternate locations are being sought, reluctant tower hosts are being re-contacted and tower remediation options are being studied. The end result is that we do not anticipate testing or acceptance of the Pilot system prior to April, 2012. Lessons learned on the Pilot Ring will serve the project well as the project moves east.</p> <p>Completing the Pilot Ring acquisition leases and permissions and tower remediation are critical to moving forward.</p>						
Project Risks Insert additional lines as necessary.						
Major Risk Events		High Medium Low	Risk Mitigation		Mitigation Responsible Party	
Finding adequate towers to locate the NRIN system on		H	Deal with facility owners to gain access to their towers, etc.		Sue Krogman & NCOR Representatives	
MOUs and Lease Agreements		H	Deal with facility owners to gain access to their towers, etc.		Sue Krogman & NCOR Representatives	

Project: MMIS		Contact:				
Start Date	n/a	Orig. Completion Date	n/a	Revised Completion Date	n/a	
	April	March	February	January	December	November
Overall Status	●	●	●	●	●	●
Schedule	●	●	●	●	●	●
Budget	●	●	●	●	●	●
Scope	●	●	●	●	●	●
Comments						
Project On Hold until renewed						

**Nebraska Information Technology Commission
Enterprise Project Status Dashboard – As of April, 2012**

Project: Adjudication Re-engineering (V) (Q)		Contact: Randy Ceclre				
Start Date	09/01/2011	Orig. Completion Date	06/30/2012	Revised Completion Date	12/31/2012	
	April	March	February	January	December	November
Overall Status						
Schedule						
Budget						
Scope						
Comments						
<p>-----Reporting Period Status Information</p> <p>The schedule is dependent upon the completion of the e-filing rules. The draft e-filing rules should be completed in April-May, 2012. Once the draft is completed then meetings with the Judges will be held to explain and review. Depending upon wishes of the judges, a Rule Hearing will be scheduled by August of 2012.</p> <p>Issue:</p> <p>Work has just begun on e-filing rule changes and there was not adequate time to complete the draft rules and explain and review with the Judges prior to the May Rule Hearing.</p> <p>-----Project Description</p> <p>Adjudication Re-engineering is a multi-phase project that will span a number of years to incorporate e-filing, electronic docket files, public web access to docket status, e-documents creation and judges e-signing of decisions and orders, and other performance improvement changes.</p> <p>Project 1a - Release of Liability E-Filing is focusing on the development of one pleading type to complete the full end-to-end set of e-filing functions and limited changes to Clerks Review to process the submitted e-documents in the same manner as performed today with paper.</p> <p>Project 1b - Semi-automated Docket / RFJA Setup, Electronic Docket File, and possibly Centralized Scanning will follow up immediately after 1a is completed. A rough time frame for completion is first half of calendar year 2013.</p> <p>Because of the tight integration of judicial data and functions with non-judicial data and functions, (such as Vocational Rehabilitation), WCC systems, including e-filing, are separate from the rest of the courts in the state.</p> <p>Because of the court's limited jurisdiction, our e-filing system is being designed to provide web-based drafting of pleading documents by outside attorneys, which utilize internal WCC electronic docket information. PDFs are generated for printing and "wet signatures" and the submittal with the "/s/" signature format as is the current rule and practice by the other courts in the state.</p> <p>Tentatively, Project 2 will focus on adding the remainder of the pleading types to e-filing with a rough target completion date end-of-calendar year 2013.</p> <p>Other adjudication functions to be addressed following Project 2 include:</p> <ul style="list-style-type: none"> • Scheduling and Calendar management, • Public access to case status and case documents, • Judge's Decisions and Orders management, • Automated notification to other sections of the court of court case changes, • Electronic transmission of documents to the Court of Appeals, • Electronic Exhibit management. <p>There has not been any identification of additional out-of-pocket costs following Project 2, other than the knowledge that electronic storage costs will grow as more e-documents are added to the Electronic Docket Files.</p> <p>The next report will be due in June.</p>						

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Please note: The project listed below is reporting voluntarily and is not considered as an Enterprise Project by the NITC.

Project: Law Enforcement Message Switch Replacement (V)		Contact: Suzy Fredrickson				
Start Date	08/01/2011	Orig. Completion Date	05/11/2012	Revised Completion Date	n/a	
	April	March	February	January	December	November
Overall Status						
Schedule						
Budget						
Scope						
Comments						
<p><u>Project milestones met to this point include:</u></p> <ol style="list-style-type: none"> 1. Establishing a Project Schedule 2. Development of Design Specifications 3. Receipt of Software Licensing 4. Server Installs 5. Implementation of Interfaces – Datamaxx developing interfaces for DMV, VTR, PO 6. Functionality Testing <p>Currently performing user testing. Issues are being reported and resolved as they arise.</p> <p>Issue: On March 30, OCIO experienced an outage in the SSL VPN service which caused a delay on the project due to vendor's inability to access the servers during that time period. An alternate interim solution was made available by NSP. The issue was resolved on April 4.</p>						

On-Going Issues:			
Application	Issue	Report Date	Comment
Student Information System	ADA Compliance	April, 2012	None.

Color Legend	
	<p>Red Project has significant risk to baseline cost, schedule, or project deliverables. Current status requires immediate escalation and management involvement. Probable that item will NOT meet dates with acceptable quality without changes to schedule, resources, and/or scope.</p>
	<p>Yellow Project has a current or potential risk to baseline cost, schedule, or project deliverables. Project Manager will manage risks based on risk mitigation planning. Good probability item will meet dates and acceptable quality. Schedule, resource, or scope changes may be needed.</p>
	<p>Green Project has no significant risk to baseline cost, schedule, or project deliverables. Strong probability project will meet dates and acceptable quality.</p>
	<p>Gray No report for the reporting period or the project has not yet been activated.</p>